

Notice at Collection

If you are a consumer in the United States, this Privacy Notice explains how JC Residential and Light Commercial LLC. We collect, use, process, disclose, and retain your personal information, personal data, and personally identifiable information when you visit our websites, mobile applications, and any other applications, products, or services (collectively, the “Services”) that display this Privacy Notice.

JC Residential and Light Commercial LLC acts as a controller of your personal information. We determine how and why personal information can be used and provides the specific Service.

Any comments, complaints, or questions regarding the processing of your personal information may be emailed to privacy.policy@us.bosch.com or mailed to the Privacy Notice Administrator 38000 Hills Tech Drive, Farmington Hills, Michigan 48331.

You can obtain more information about how we collect, use, disclose and safeguard your personal information by reviewing our full Privacy Notice below.

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INTELLICOMFORT APP PRIVACY NOTICE

Privacy Notice of JC Residential and Light Commercial LLC

Introduction

Bosch thanks you for your interest in our company, products, and/or services. We are dedicated to protecting your personal information and putting you in control of how we collect and process your personal information.

Scope

This Privacy Notice covers our processing of personal information, personally identifiable information, and personal data (for simplicity, referred to as personal information), as required by numerous laws and regulations in the United States.

Personal Information Purpose(s), Collection, and Disclosure

Bosch collects the personal information described below. If any additional personal information is collected by Bosch, we will provide any required notice(s), and where applicable, obtain any required consent(s), in accordance with applicable laws.

Information You Create or Directly Provide to Us

- Profile Information: We collect personal information when you create, access, or maintain an account. The personal information collected includes your full name, email address, phone number, and password. Personal information collected from you is used for the purposes of account registration, fulfilling or meeting the reason you provided the information and customer support. We disclose this information to contracted service providers performing work on our behalf such as hosting providers.
- Communication and Customer Support: We collect personal information when you request information from us or contact our customer service. The personal information collected includes email address. Personal information collected from you is used for the purposes of, fulfilling or meeting the reason you provided the information and customer support. We disclose this data to contracted service providers performing work on our behalf such as hosting providers.
- To provide additional services: We collect personal information when you register for optional Energy Demand Response (EDR) functionality. This may include your first and last name, email address, thermostat serial number and information about your energy usage or thermostat settings. We use this information with your consent to enable your participation in EDR programs. We disclose this information to your utility company and, where applicable, program administrators that operate or manage demand response programs.
- Device Integration: We collect personal information when you integrate the application with your thermostat. The personal information collected includes product serial number. Personal information collected from you is used for the purposes of product/device integration. We disclose this information to contracted service providers performing work on our behalf such as hosting providers.

Information We Collect Indirectly as You Use Our Services

- Device and Network Information: When accessing our Services, we collect personal information about your device. The personal information collected includes device's hardware serial number, Bluetooth device name, Bluetooth address, IP address, and language settings. Personal information collected from you is used for the purposes of technical administration of Bosch and Bosch affiliate mobile applications and/or Services and maintaining the safety, security, and integrity of our websites, products and Services,

databases and other technology assets, and business. We do not disclose this information to contracted service providers performing work on our behalf.

- Location Information: We collect personal information about your approximate location information based on your device IP Address. You do not have to grant this permission to use our Services. However, your decision to decline permission may impact the application's functionality. This may impact functionality such as local weather-based functionality. This personal information is used for the purposes of identification of local weather conditions and weather-based services. We disclose this personal information to contracted service providers performing work on our behalf such as hosting providers.
- Smart Home Device Integration: We collect personal information when you choose to connect your thermostat with third-party products and services such as Amazon Alexa Smart Home or Google Home. This may include your thermostat serial number, account identifiers, and technical information needed to enable the integration. We use this information with your consent to provide the integration functionality. We disclose this information to our contracted service providers who support our systems such as hosting providers. Your use of Amazon Alexa or Google Home is also subject to their own privacy notices.

In addition to the purposes listed above, personal information collected may be used for:

- Compliance with legal and/or regulatory requirements.
- Evaluating or conducting a merger, sale of assets, consolidation or restructuring, financing or acquisition of all or a portion of any Bosch business, asset or opportunity by, with or into another business, entity or company.
- Technical administration and maintaining the safety, security, and integrity of our websites, products and services, databases and other technology assets, and business.

Sale or Sharing of Personal Information

We do not sell your personal information for monetary considerations.

We do not share your personal information with third parties for any purpose. Therefore, we do not offer the right to opt-out.

Sensitive Personal Information Collection and Opt-Out

We do not collect sensitive personal information. Therefore, we don't have an opt-out to Limit the Use of your Sensitive Personal Information.

Retention of Personal Information

We will retain your personal information to accomplish the purpose(s) for which it was collected and to comply with legal obligations.

We will not retain your personal information in an identifiable form when the purpose(s) for collection have been accomplished and there are no business or legal requirements for retaining your personal information. Your personal information will be destroyed, deleted, de-identified, and/or removed from our systems.

Use of Links to Affiliated and External Sites

The application may contain links to other websites. Your use of these websites is not covered by our Privacy Notice. You are encouraged to review the privacy notice(s) of the linked websites for more information about their privacy practices and your privacy rights.

International Transfer within Bosch

When processing your personal information, we may transfer your personal information to our parent company, Robert Bosch GmbH located in Germany, or to any other Bosch affiliates throughout the world. Accordingly, your personal information may be accessible to courts, law enforcement and national authorities in countries other than the country in which you reside.

Children's Privacy

Bosch does not knowingly collect or use any personal information from online visitors under the age of 16. Bosch does not knowingly allow visitors under the age of 16 to participate in any promotions or contests made available from time to time.

California "Shine the Light" Privacy Rights

California's "Shine the Light" law permits Bosch customers who are residents of California to annually request a list of their personal information (if any) that Bosch disclosed to third parties for direct marketing purposes in the preceding calendar year, and the names and addresses of those third parties.

Your Rights

Dependent on the state of your residence * you may be provided the following data subject rights:

Right to Confirm/Know/Disclose - what personal information Bosch has collected about you, the sources from which it is collected, the purposes for collecting, selling, or sharing it, and the categories of third parties to whom we disclose it.

Right to Access/Obtain - a copy of the personal information collected about you, including information about automated decision making.

Right to Data Portability - receive your personal information in a transferable and readily usable format, when technically feasible.

Right to Delete - your personal information, subject to certain exceptions.

Right to Correction - of the personal information we maintain about you.

Right to Opt-Out - of sale or sharing of personal information to third parties, targeted advertising, profiling, automated decision making, collection of sensitive personal information, or collection of personal information through the operation of a voice or facial recognition.

Right to Question the Results of Profiling - and to review your personal information used for profiling, to question the results, to be informed of the reasons of the resulting decision, and to be informed of what actions you can take to secure a different decision.

If a decision was based on inaccurate personal information, you have the right to have the personal information corrected and the profiling decision reevaluated.

Right to Restrict Sensitive Personal Information - to limit the use and disclosure or to opt-out.

Right to Appeal - our decision regarding your submitted request.

Right to not be discriminated against for exercising your privacy rights

* States include California, Colorado, Connecticut, Delaware, Florida, Iowa, Maryland, Minnesota, Montana, Nebraska, Nevada, New Hampshire, New Jersey, Oregon, Tennessee, Texas, Utah, Virginia

How to Exercise Your Rights

We will not discriminate against you for exercising any of your rights. If you choose to exercise your rights, use one of the following options:

- Calling us at (888-43-BOSCH (888-432-6724))
- Sending an email to: privacy.policy@us.bosch.com

To assist Bosch to process your request, the following information is required: your full name, phone number, address, and include any additional information about your previous contact with Bosch (e.g. contact point with Bosch, screenshots, reference to a specific product/newsletter) may help expedite the request. We can only respond if we can verify your identity or authority to make the request.

Depending on your state of residence you may request certain rights through an authorized agent. When an authorized agent submits your request, we may also require that you:

1. Provide us a copy of your written permission for the authorized agent to submit the applicable request; and
2. Verify your own identity directly with us.

When you have provided your authorized agent with a power of attorney pursuant to California Probate Code Sections 4000 to 4465, we may require a copy of such power of attorney before fulfilling any request.

Response Timing and Format

We respond to all verifiable consumer requests within forty-five (45) days or sooner when required by law. In some cases, more time may be needed to provide a response. We will inform you of the reason and extension period in writing. If we cannot comply with a request, a written response explaining the reasons will be provided.

We do not charge a fee to process or respond to your verified consumer request, unless it is excessive, repetitive, or manifestly unfounded. If we determine that the request warrants a fee, we will tell you why we made that decision and provide you with a cost estimate before completing your request.

Filing a Complaint

You may file a complaint with the applicable state Attorneys General Office or regulatory agency.

Controller Contact

To obtain more information on our products or Services, you may submit your inquiry using one of the contact methods below:

Email: cg-upgconsumerrelations@bosch-hcgroup.com

Postal Address:

JC Residential and Light Commercial LLC
3110 North Mead
Wichita, KS 67204

Changes to Privacy Notice

Bosch reserves the right to revise this privacy notice as required. Published revisions are effective immediately, unless we are required to provide direct notice or obtain your consent pursuant to applicable laws.

The effective date of this privacy notice is: October 10, 2025

This privacy notice was reviewed on October 10, 2025.

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